

Access to Care / Appointment Availability

ARIZONA DEPARTMENT OF HEALTH SERVICES / DIVISION OF BEHAVIORAL HEALTH SERVICES
Quarter Ending: March 31, 2004

Statewide, All Populations, By GSA

Emergency Appointments Available Within 24 Hours of Referral

Reported Data for January 1, 2004 through March 31, 2004

GSA:	Total Number of Referrals	Sample Size	Appointment Available Within 24 Hrs.	Appointments Exceeding 24 Hours	Percentage within 24 Hrs.
3	258	61	60	1	98.36%
5	1370	65	62	3	95.38%
2	281	55	55	0	100.00%
1	1260	65	64	1	98.46%
4	2139	65	65	0	100.00%
6	20365	68	68	0	100.00%
TOTALS	25673	379	374	5	98.68%

Routine Assessments Available Within 7 Days of Referral

Reported Data for January 1, 2004 through March 31, 2004

GSA:	Total Number of Referrals	Sample Size	Appointment Available Within 7 Days	Appointments Exceeding 7 Days	Percentage Within 7 Days
3	758	65	61	4	93.85%
5	2971	67	56	11	83.58%
2	693	62	61	1	98.39%
1	2293	65	56	9	86.15%
4	1274	64	58	6	90.63%
6	7292	67	43	24	64.18%
TOTALS	15281	390	335	55	85.90%